**F.**

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| **Potential Impact** | **Systems/Units Impacted** |
| Improved decision-making using real-time analytics | Recruitment and workforce consultancy systems |
| Increased user satisfaction through personalized recommendations | Quality development systems |
| Enhanced service quality | Employability analytics platform |
| Enhanced operational efficiency | Data processing systems |
| Better alignment with job market trends and industry needs | Job boards, and career services |

**J.**

The success metrics for the Employability Analytics Application (FutureWorks Solutions) are focused on achieving measurable outcomes that align with the project's objectives of enhancing employability through data-driven insights and tools. Key metrics include reducing the time required for users to make informed career decisions by 25%, increasing user engagement with the platform's interactive features (such as career path simulators and skill gap analyses) by at least 30% over six months, and ensuring a 20% improvement in users' employability scores based on pre- and post-engagement evaluations. Additionally, the project aims to reduce the cost of accessing employability insights for users by at least 15% compared to traditional consultancy services, while achieving a user satisfaction rate of 90% or higher based on feedback surveys. These targets will measure the effectiveness of the platform in providing actionable, real-time intelligence and personalized recommendations that empower individuals to navigate the job market successfully.